



COURSE AND PROGRAM WITHDRAWALS

I need to make changes to my schedule. Will this impact my financial aid?

Any changes a student makes to their schedule could change their original financial aid offer. Funds may have to be returned to the source, potentially leaving the student with a balance not covered with financial aid.

If a student withdraws from the program and does not complete a term, the financial aid office is required to perform a refund calculation to determine how much financial aid has actually been earned. Earned funds will be returned to the source and any balance left on the account is the responsibility of the student. If the refund calculation creates a credit balance on the account, the excess funds will be paid to the student.

Withdrawal from the program prior to the first disbursement of financial aid will result in you owing your balance immediately.

Does a failed course impact financial aid?

Financial aid funds can pay for failed courses if there are enough funds available for the term. However, students should always be aware and conscious of their Satisfactory Academic Progress (SAAP) policies. All students need to read the Satisfactory Academic Progress (SAAP) policies in the Student Handbook. Failure to maintain SAAP could impact your eligibility for future financial aid.

CONTACTING STUDENT FINANCIAL SERVICES FOR ON-LINE PROGRAMS

How do I contact my Student Financial Services Counselor?

You can contact your financial aid counselor by calling 1-800-283-7388 and asking for your counselor.

Pamela Harris Ext. 15871

Jeremy Jennings: Ext. 17147

Charles Phillips: Ext. 14995

Fax documents to: 1-877-275-5578 (Fax available 24 hrs/7 days per week)

Scan/Email Documents:

plharris@averett.edu

gpsfaforms@averett.edu

jjennings@averett.edu or

cphillips@averett.edu

Mail documents to:

Averett University

Student Financial Services

420 W Main Street, Danville, VA 24541

Veteran's Affairs (VA)

Averett University is approved by the Department of Veteran's Affairs for veteran's benefits. The VA Certifying Official for students in Averett's On-line Programs can be reached at 1-800-283-7388, ext. 15665.

Kara Hankins, VA School Certifying Official Email: khankins@averett.edu

Phone: (434) 791-5665

Fax: (434) 791-5647

For information on Military Educational Benefits, please go to <http://www.averett.edu/financial-aid/military-aid/> and to review Consumer Information: Right to Know click here <http://www.averett.edu/financial-aid/financial-services/consumer-information-right-to-know/>.

